

**MINUTES OF THE ANNUAL MEETING OF THE POLICE AND CRIME PANEL, HELD ON
MONDAY 23 SEPTEMBER 2019 AT CHURCHGATE HOUSE, MANCHESTER**

PRESENT:

Councillor Nadim Muslim	Bolton Council
Councillor Nigel Murphy	Manchester City Council – (In the Chair)
Councillor Steve Williams	Oldham Council
Councillor Janet Emsley	Rochdale Council
Councillor David Lancaster	Salford City Council
Councillor Kevin Anderson	Wigan Council
Councillor Amanda Peers	Stockport
Councillor Mike Freeman	Trafford Council
Angela Lawrence MBE	Independent Member
Majid Hussain	Independent Member

ALSO PRESENT:

GM Deputy Mayor	Baroness Hughes
Councillor Paula Boshell	Salford City Council

OFFICERS:

Richard Paver	GMCA Treasurer
Jeanette Staley	Salford City Council & GM Police and & Crime Policy Lead
Clare Monaghan	Director Policing, Crime and Fire, GMCA
Gwynne Williams	Deputy Monitoring Officer, GMCA
Steve Annette	GMCA Governance and Scrutiny

PCP/19/24

APOLOGIES

Apologies for absence was received and noted from Councillor Paula Boshell, Salford City Council, Councillor Kevin Anderson, Wigan Council, Carolyn Wilkins, Lead GM Chief Executive for Police and Crime and Majid Hussain, Independent Member.

PCP/19/25 DECLARATIONS OF INTEREST

Members were asked to declare any personal or prejudicial interests in relation to any of the items appearing on the agenda for the present meeting. There were no such declarations made.

PCP/19/26 MINUTES OF THE POLICE AND CRIME PANEL HELD ON 2 JULY, 2019

The minutes of the meeting of the Police and Crime Panel held on 2 July 2019 were submitted.

RESOLVED/-

That the minutes of the meeting of the Police and Crime Panel held on 2 July 2019, be approved as a correct record.

PCP/19/27 IS TRANSFORMATION PROGRAMME (IOPS)

The Chair indicated that he had agreed to this item being presented and considered as urgent business at this meeting. The Chief Constable's report had been circulated in advance to members.

The Deputy Mayor in opening discussion on the report reminded members of the scale of the project and highlighted that the range of problems that had been encountered could not have been anticipated, but that once issues had been identified those involved in the implementation of the project had worked very hard in terms of listening to what was happening in districts, and especially listening to officers in the field, in order to develop and implement work-arounds to ensure that the system was made to operate in the way that it was envisaged. She highlighted also that in common with any major transfer programme there would be a whole raft of enhancements to the software over time but the importance at this initial stage was the establishment of an operating platform in which there was widespread trust.

The Chief Constable presented his report, he welcomed the continued political support for the project which was simultaneously exciting and challenging. He reminded the Panel that the previous operating system had been on the brink of catastrophic failure and that the nature of policing had changed significantly during the life of that system and there was a pressing need to properly reflect the greater reliance being placed on technology, and how sensitive data is used and stored safely. The new operating system comprised seven projects of which IOPS was just one element, and there had been teething problems and delays to the implementation schedule, but most of these related to the need for a better understanding of the system and its operation rather than any inadequacy in the system itself. He welcomed the support and flexibility of partners in the Crown Prosecution Service and the Courts and action taken by the Force to maintain criminal justice service levels, and reassured members that the GMP and CPS had no knowledge of any cases being dropped as a direct result of IOPS related performance.

Members thanked the Chief Constable for his candid report. Concerns were raised in relation to (a) the extent to which officers had access to information when attending incidents where vulnerable people were involved (b) assurances were sought in respect of 'warning markers' especially in relation to responses to domestic violence (c) the importance of this Panel having details of the future programme timetable, including programme enhancements, and (d) what the key 'lessons learned' were from the exercise.

The Chief Constable reminded members that the system fully reflected the new national standards for the use of data in policing and that he was confident that the Force would be able to meet those standards in full. He re-assured members that all the critical operational data had been moved over to the new system so that officers continued to have access to all the information or 'markers' that they had previously, and that the legacy system was still operating and could be interrogated. He recognised the issues raised about vulnerable people but stressed the importance that key 'markers' were person focussed rather than address focussed and the new system was built around this. In terms of the 'lessons learned' he considered that they would be about the importance of communication with staff and with partners, to recognise the over-willingness on the part of some to blame everything that went wrong on IOPS, and some misinformed and unhelpful reporting.

RESOLVED/-

1. To thank the Chief Constable for a frank and detailed report and to recognise the hard work that has been invested in the implementation of the new system.
2. To agree that in the interest of effective scrutiny there will be a progress update on the agenda for each future meeting of the Panel

PCP19/28

APPOINTMENT OF DEPUTY CHAIR FOR 2019/2020

The GMCA Police and Crime Policy Lead sought nominations for the appointment of a Deputy Chair to the Police and Crime Panel for 2019/20.

Councillor Janet Emsley was nominated for appointment as Deputy Chair.

There being no other nominations made and Councillor Emsley having indicated her willingness to accept the office, and upon a Motion being then so made and seconded, and voted upon, it was -

RESOLVED/-

- 1.) To agree to amend the Panel's Rules of Procedure to provide for the appointment of a Deputy Chair to the GM Police and Crime Panel
- 2.) That Councillor Janet Emsley be appointed as Deputy Chair of the Police and Crime Panel for the 2019/2020 Municipal Year

PCP/19/29

UPDATE ON 2019/20 PRECEPT INCREASE OF £9m

Consideration was given to a report which provided members with an update on recruitment against the proposals in the police and crime precept report.

The Deputy Mayor indicated that the report tracked progress in relation to the recruitment of the 320 additional police officer posts funded by the 2019//20 precept and the challenges which this represented alongside ordinary recruitment activity to fill vacancies. Some 720 appointments fell to be made this year, including 170 neighbourhood police officers and the 50 Force-wide team for flexible deployment and the Transport Team of 50 officers. A detailed project plan had been put in place to manage the process effectively. She referred

also to the Government's recent announcement about additional police recruitment, and that whilst the specific recruitment impact for Greater Manchester was not quantifiable at this stage it would clearly be a process that also required careful management

Members voiced concerns at the potential impacts at district level and in call handling services in the event of experienced officers and staff securing promotions, and the Chief Constable offered reassurances that the process was being carefully and sensitively managed with those concerns in mind. The number of retirees from the Force was in fact slowing and this had reduced the number of ordinary vacancies falling to be filled this year, and by implication retained experienced officers and staff. He went on to advise the Panel about the high quality of candidates keen to join the Force, including candidates who may not have considered a career in policing previously, but that challenges still existed in terms of attracting more women and candidates from ethnic minority backgrounds

RESOLVED/-

1. To note the report.

PCP/19/30 DEPUTY MAYOR DECISION NOTICES SINCE MARCH 2019

Consideration was given to a report which highlighted decisions made by the Deputy Mayor in the period from March 2019.

The Deputy Mayor agreed to provide specific information in relation to (a) Estate Strategy Data Centre (b) Development of Integrated Health and Justice, and (c) Perimeter Security Services.

RESOLVED/-

1. To note the report.

PCP/19/31 SERIOUS VIOLENCE PROGRAMME UPDATE

Damian Dallimore, GMCA provided an update on the Serious Violence Programme. The report highlighted that the rise in serious violence had prompted the Government to introduce a Serious Violence Strategy that highlighted key areas of concern. Officer were engaged with the Home Office to translate that Strategy with specific relevance to Greater Manchester priorities, and a number of pieces of work had been undertaken to draw statistical information and evidence together to give a better picture of key areas of local concern, work that had already provided positive insights and connections at community level. It was important that the work was community led and had a longer term vision, and that resources were directed to a targeted policy through a Violence Reduction Unit.

In discussion members commented that the issues in the report highlighted how our society and the mind-sets of individuals in relation to acts of violence had changed, and that issues such as knife crime could only be successfully tackled in a community led way involving parents and schools. Other members were anxious to see what the proposed

community led approach would look like and how local foci would be reflected. The Deputy Mayor said that the commitment to a community led approach had already been demonstrated in the significant proportion of the £8.1M grant from Government, that had been directed to the development of priorities at local level.

RESOLVED/-

1. To note the value of an integrated, multi-agency approach to violence reduction, rooted in the tenets of public health and with clear evidence of a community-led approach to responding to these issues.
2. To provide local scrutiny and support in the delivery of the CPS- led serious violence action plans and their spending commitments.
3. To confirm support for the Violence Reduction Unit as an important first step in investing in a community-led, public health approach to prevent violence.
4. To receive further updates as required.

PCP/19/32 STANDING TOGETHER – THEME 1

The Deputy Mayor outlined the progress that was being made on key priorities and sought feedback from members of the format of the report and what information members might want to see in the future. Members indicated that they were content with the reporting format.

RESOLVED/-

That the report and the progress being made be noted.

PCP/19/33 STANDING TOGETHER

That consideration of the an update on the Standing Together Outcomes Framework be deferred to the next meeting

PCP/19/34 GM POLICE AND CRIME PLAN – FORWARD LOOK 2018-20

RESOLVED/-

To note the report.

PCP/19/35 DATES OF FUTURE MEETINGS

Thursday 14 November 2019
Tuesday 28 January 2020
Tuesday 24 March 2020